



# Over-the-Counter (OTC) Benefits



## Get OTC products at no additional cost to you.

You have an allowance you can spend on OTC health care products that you can get without a prescription.\* Plus, you have a choice — get your items delivered safely to your door at no extra charge or pick them up at a local CVS Pharmacy®.



### Three ways to order:



#### Pick up at any CVS Pharmacy\*\*

Provide your full name plus date of birth and zip code at register



#### Order online

Visit [cvs.com/benefits](https://cvs.com/benefits) and create or sign in to your account.



#### Order by phone

Please call OTCHS: 1-888-628-2770 (TTY 711) Monday through Friday, 9 AM to 8 PM local time.

## Download the OTC Health Solutions mobile app on the App Store (iOS) or Google Play (Android).

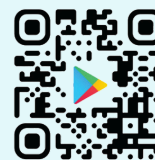
### App features:

- View your current balance.
- Scan items to confirm eligibility.
- Check out with the digital barcode.

Download on the App Store



GET IT ON Google Play



## What to know about your OTC benefit:

- MyTruAdvantage Select (HMO), Select Plus (HMO), and Choice Plus (PPO) up to \$100 allowance every 3 months.
- MyTruAdvantage Red, White, and Tru (PPO) up to \$75 allowance every three months.
- If you don't receive your order, or if it arrives defective or damaged, please call 1-888-628-2770 within 30 days of placing the order. If an item is not in stock, it may be replaced with an item of similar or greater value.
- Items are delivered by mail to your home at no charge. Please allow 5 days for delivery.
- You must be actively participating with the plan at the time you place your OTC order.
- Your OTC benefit can be utilized multiple times throughout the month.

\*Please refer to your plan documents for OTC allowance information.

\*\*Excluding Target, Schnucks and select other CVS Pharmacy locations.

Other Providers are available in our network. MyTruAdvantage has HMO and PPO plans with a Medicare contract. Enrollment in MyTruAdvantage depends on contract renewal. MyTruAdvantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.