Get Your Health Info Wherever You Go!

When you're out and about, the app puts your health plan at your fingertips.

Download it today to get instant access to your health plan details.

Available for Android and Apple!

If you have questions, give us a call at 844.425.4280 (TTY:711)

Hours are 8:00 a.m. - 8:00 p.m., local time, 7 days a week. On Thanksgiving and Christmas Day, and weekends and holidays from April 1 through September 30 alternate technologies (for example, voicemail) will be used and we will return your call within one (1) business day.

Features:

View Eligibility: Shows active coverage and accumulator information such as total amount, paid amount, deductible identifiers, In-Network vs. Out-of-Network, and Individual vs. Family.

View Claims: Configurable view of claim detail, claim status, date, provider, and patient responsibility.

Receive Push Notifications: When a secure message has been sent a push notification as well as a badge notification will be sent to your mobile device.

Send Secure Messages: Send questions to customer service about claims, eligibility, primary care physician changes, address changes, and request a new ID card.

View ID Card: Support for PDF or image types with the ability to send via email.

Access Provider Directory: Search between provider and facilities using current location or a location entered as well as the ability to switch between list and map results.

MyTruAdvantage has HMO and PPO plans with a Medicare contract. Enrollment in MyTruAdvantage depends on contract renewal. Y0150_MS0009_C_082021



MyTru Advantage
Username
Password
SIGN IN
Forgot your username or password
CREATE ACCOUNT
Primary Subscribers and dependents who have coverage may create an account

ID Card

Click on ID Card icon and email to recipient

OR

- Click on ID Card Icon and save for future access without logging into the mobile app in the future.
- Click on Confirm and logout of the mobile app
- For future access, simply click on the View ID Card button at the bottom of the mobile app
- Pinch, zoom and adjust your ID Card to display as needed